Leading in Turbulent Times



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The Eight Behaviors

Leading Your Team in Turbulent Times

- 1) Adapt quickly
- 2) Act boldly
- 3) Trust your team
- 4) Learn and improve
- 5) Be available
- 6) Expect the unexpected
- 7) Set clear expectations
- 8) Be resilient



Captain "Sully" Sullenberger: 2009 Ditching Flight 1549 into Hudson River



Fill in the blank using these words/phrases:

courageous act discipline worst frontlines leave day-to-day

My door is always open.

1) Adapt quickly

- Does not mean you have to _____ quickly
 - o Quickly process what matters most and focus on that.

2) Act boldly

- Courage is ______
 - o Act with confidence. Your team will follow suit.

3) Trust your team

- It is important to be able to lean on your team, especially your _________
 - Remember, you didn't get where you are today without help!

4) Learn and improve

- Your ______ is not enough.
 - Learn your craft, intimately.

5)	Be ava	<u>ilable</u>		
	•	If you s	say this phrase: "", N	MEAN IT!
		0	Your team needs you!	
6)	Expect	the une	<u>expected</u>	
	•	Plan fo	or the and hope for the best.	
		0	Remember, there are unexpected positives as well. Recognize th	ose as well!
7)	Set cle	ar exped	ectations ectations	
	•	Choose	se to do only the highest priority items and have the	to ignore the
		everytl	thing else	
		0	Focus ONLY on what you can control.	
8)	Be resi	<u>ilient</u>		
	•	Did you	ou give everything you had? Did you everything on the	field?
		0	You will make mistakes. Pick yourself up, dust yourself off, and ke	ep going!
Notes:				